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Southern Lithoplate Announces Start of Expanded Parts Program to Include CtP and Processor Parts

WAKE FOREST, N.C. — When something goes wrong and prepress production grinds to a halt, quick replacement with quality parts is a must. Southern Lithoplate (SLP), a trusted partner for digital plate systems, has launched an enhanced replacement parts program that covers a broad spectrum of prepress production systems. Emphasizing personalized, enlightened service, the new program provides fast-turnaround replacement parts for all SLP-supported CtP imagers and plate processors.

“SLP’s ability to expand our industry-leading service menu is the direct result of the significant investment we have made in the parts stocked at our facilities,” said Gary Blakeley, director of global service and technical support. “Our goal is to assist new and existing customers in improving the functionality and extending the service life of critical prepress technology. Newspaper publishers, coldset web printers and commercial sheetfed shops can realize the benefits of like-new equipment while minimizing downtime and reducing costs.”

The SLP prepress parts program provides genuine OEM spare and replacement parts for newspaper and commercial-quality CtP systems from Screen, ECRM and CRON-ECRM. SLP also is the preferred parts vendor for thermal and violet plate processors manufactured by Glunz & Jensen, Proteck, EgrafTech and Heights. A wide selection of value-priced parts

is available for imagers and processors, such as the popular ECRM Mako and Newsmatic, Glunz & Jensen Raptor, Proteck Pyka and Myka, and many other models.

The parts SLP has in stock feature the same factory warranty as those found in the original prepress devices. Technical specialists experienced at locating hard-to-find parts not in inventory can identify the exact replacement parts or design solution. Attention to shipping logistics ensures that parts arrive expeditiously, including the very next day whenever possible.

SLP's team of service professionals is on hand around the clock seven days a week to consult with customers on any aspect of prepress equipment. Immediate technical support helps diagnose and troubleshoot problems with platesetters and processors. Rapid response is provided with a high level of team skill.

Customers can choose different levels of service under the replacement parts program:

- Selected replacement parts are delivered once original parts become unusable.
- Basic uptime kits contain commonly replaced parts. Customers can manage their own parts use and inventories. This plan delivers cost savings over individual parts purchases.
- SLP will customize parts packages made up of vital equipment parts unique to a customer's specific plate imager or processor. SLP's experience shows that, depending on the brand and model of prepress equipment, certain parts fail more frequently than others. The right replacement parts keep equipment running efficiently and business running productively.

In addition, customers have the option of expert field service and proactive preventive maintenance through the SLP Solutions program to operate efficiently at all times.

For more information about SLP's new replacement parts program, visit the SLP website at www.slp.com or email SLP at parts@slp.com.

SLP (www.slp.com) is a leading provider of digital plate solutions and associated products for the newspaper and high-quality commercial sheetfed printing markets. SLP's service infrastructure is designed to support customer productivity and profitability from prepress through the pressroom and beyond. Equipment manufacturers have confidence in SLP's ability to service customers' prepress and pressroom technology.

SLP works closely with customers to improve printing techniques and quality, such as participation in the Specifications for Newsprint Advertising Production (SNAP) Certificate Program. SLP also is helping customer partners print to G7-based specifications through its G7 Quality Program. State-of-the-art manufacturing facilities located in North Carolina and Michigan exceed the needs of customer markets. The company is headquartered in Wake Forest, N.C., near the world-renowned Research Triangle Park.

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